## Les sites Web de bibliothèques publiques nord-américaines

Réjean Savard, bibl.prof. Professeur de bibliothéconomie Université de Montréal Québec



1DA

# Mon intervention

D X

- Situation actuelle
- Quelques tendances à partir de sites web de grandes bibliothèques nordaméricaines
- Implications
- Questions
- Discussion



# Situation actuelle

(ERA)

 Développement de la bibliothèque virtuelle

Offre croissante de services à distance

- Maintien des services traditionnels
   La bibliothèque hybride...
- Baisse relative des statistiques des services traditionnels (prêt notamment)
- La bibliothèque reste un lieu de rencontre et d'animation important
- «Dédoublement» de la bibliothèque publique

Université de Montréal

# Illustration

- Importance grandissante des sites Web de bibliothèques
  - Portes d'entrée des services virtuels
  - Font le lien entre la bibliothèque physique et la virtuelle
- Illustration à partir de sites Web de grandes bibliothèques publiques nord-américaines
  - «leaders»
  - indiquent la voie
  - innovatrices





The CLEVNE	onsortium			
Digital Lil Search the collections of th and the CLEVNET consortiur			Log to My D Accor	igital
	<u>Home</u>   <u>My Dig</u>	<u>ital Account</u>   <u>SelectList</u>   <u>Help</u>   <u>C</u>	LEVNET Services	
	Search Digital Titles: 💷 ;	in All formats	Search) Advanced sea	<u>rch</u>
Browse by Format Browse Audio Books	<< Previous Page			
Browse eBooks	Welcome to the CLEVNET Digita Introducing downloadable video		nytime, anywhere lending librar	Ŷ
Browse Video Browse Music	The CLEVNET libraries are proud to a HEAR Audio Books and Music, or library materials while relaxing in overdue fees. All media will play or audio onto a CD to play in your ca	<b>VIEW VideosFree</b> . After down your favorite chair, listen while y on your PC or laptop as well as sel	loading, there's no need to be tied ou exercise, or take them along w lect portable devices (including sor	to your Internet connect hen you travel. There are ne cell phones), and you
Browse Collections	🚺 Audio Books	🔝 🕢 eBooks	<b>Video</b>	📕 Music
New Releases	Audio Books - New Releases	eBooks - New Releases	Video - New Releases	Music - New Relea
Recently Returned Top Picks Random Choices Free Digital Software	Reckless	Acquiring Mr. Right Laurie Paige	Image Not Available The Adventures of Long John Silve Lee Sholem	er <u>Its Better This</u> Trip Wams
<ul> <li>Adobe eBook</li> <li>Mobipocket eBook</li> <li>OverDrive Audio Book</li> <li>OverDrive Music</li> <li>OverDrive Video</li> </ul>	Cecily von Ziegesar	QuickStudy - Calculus 1 BarCharts, Inc.	Red Skelton: More Funny Faces Red Skelton	A A SUEDICE A A SUEDICE The American Market The

#### Chicago Public Library

DIGITAL AUDIO BOOKS CATALOG



CPL Links

Find Books, CDs, DVDs, etc. Find Magazine Articles Ask a Librarian

#### About the Author

from a S.M.E.R.S.H. assassin.

Brooklyn Public Library				
Research & Reference	How Do I get a library card? 🛟 GO	My Account Text Size: A A		
<sup>&gt;</sup> Library Catalog	@ the Library:	Branch Hours:		
> eBooks, eVideo & eAudio		Central Library		
Articles and Databases	View a list of closings and renovations.	Branch Information »		
Brooklyn Collection		Sun 1:00PM-6:00PM		
Ask a Librarian	Mind Your Money Workshops for	Mon 9:00AM-6:00PM		
Suggested Reading	Teens	Tue 9:00AM-9:00PM		
Internet Links	Attend workshops on banking basics,	Wed 9:00AM-9:00PM		
	credit & debt, and budget & smart shopping.	Thu 9:00AM-9:00PM		
Explore a Topic	snopping.	Fri 9:00AM-6:00PM		
Kids, Teens & Parents	Details »	Sat 10:00AM-6:00PM		
Seniors		<ul> <li>→ Neighborhood Map</li> <li>→ Closings &amp; Renovations</li> </ul>		
Neighborhood Libraries	2008 Diversity Visa Program	+ Holiday Closings		
Programs, Events & Classes		BPL e-newsletter		
Special Services	Saturday, December 2nd get assistance with the Diversity Visa	subscribe today >		
Supporting the Library	Lottery Application.	Reip Support		
About the Library	Details »	Your Library! Details » Now		
	Advances (1996) Adv			
Digital Collections	1000			
Recursos en español	Culture and Arts	Event info to		
Русскоязычные ресурсы	Attend author talks, music programs,	go!		
中文資料	book discussions or movies at BPL.	Details »		
משאבים בעברית	Details »	We Recommend Timely Topics: Fictional Portrayals		
Ressources en français				
Press Room		of Immigrants		
	PowerUP!			
	Be part of the excitement when the	Constanting of the second		
	Business Library announces the winners			
	NourBusiness Starts Here of the 3rd Annual PowerUP! Business	Employment Opportunities		
	Plan Competition.	Details »		



# Answering your questions online, anytime. A service of the State Library of Ohio and your local public library. **Need Homework Help?** Visit HomeworkNow Looking for a good book? Visit ReadThisNow

#### Welcome to Ohio's live online reference service, KnowltNow

We unite the information expertise of librarians, the comprehensive resources of Ohio's public libraries and advanced technology to meet your information needs whenever you need it, wherever you are.

#### **Missing Transcripts**

If you used the service between November 24 at 2:00 am and November 26 at 6:00 pm and you did not recieve a transcript please contact <a href="mailto:support@knowitnow.org">support@knowitnow.org</a> in order to get one. Please include the screen name you used, the approximate time of the session, your question, and the librarian you worked with.

Chat Window - Netscape

Please wait for a site operator to respond.
 You are now chatting with 'hrl'
 hrl: good morning how may I help you?



powered by

Send

5

### denver public library podcasts

#### Stories For Kids!

Mon, 27 November 2006

FOD () Cowboy Baby

bedtime? Read by Kristi.



Comments[0]

Comments[0]

**Beatrix Potter Folk and Fairytales** Interviews News **Nursery Rhymes** Songs **Storytime Favorites** 

Podcasts + Posts

#### **DPL** Links

Podcasting Help

**DPL Home** 

**DPL Kids Home** 

Subscribe

RSS 2.0

#### **Tell a friend!**



Comments[0]

Archives

Search

Aug 2006 Sep 2006 Oct 2006 Nov 2006

#### Fri, 17 November 2006

Books Ltd., London.

This story is an adapted Brothers Grimm fairytale about a poor maiden who hopes her dreams come true when the prince starts looking for a bride. Read by Emily.

Direct download: cowboy baby copy 1.mp3

Category: Storytime Favorites -- posted at: 12:23 PM

Fri, 3 November 2006

#### FOD Oliver Finds His Way

Oliver Finds His Way by Phyllis Root tells how sometimes it can be scary and sad when your parents aren't around. Read by Cricket.

Oliver Finds His Way. Text copyright 2002 by Phyllis Root. Illustrations copyright 2002 by Christopher Denise. Reproduced by permission of the publisher, Candlewick Press, Inc., Cambridge, MA. Direct download: oliver\_finds\_way.mp3

Category: Storytime Favorites -- posted at: 6:08 PM

Go on an adventure with Cowboy Baby as he searches for his pals Texas

Ted, Denver Dog and Hank the Horse. Will they make it back safely before

Cowboy Baby. Copyright 1998 by Sue Heap. Reproduced by permission of

the publisher, Candlewick Press, Inc., Cambridge, MA., on behalf of Walker

#### FOO()) The Spindle, the Shuttle and the Needle

Direct download: spindle\_shuttle\_needle.mp3

Category: Folk and Fairytales -- posted at: 5:08 PM





### The New York Public Library

HOME | BRANCH LIBRARIES | RESEARCH LIBRARIES | BOOKS & MATERIALS | DIG

#### In Your Library

Events at Local Libraries

Events at Research Libraries

Exhibitions

Tours

Live Chats







On February 21, 2006, the Library presented A Master Class with Barbara Cook. Students were selected from the Manhattan School of Music (Jessica Klein, Kendall Lima, James Rodgers); NYU/CAP 21 (Randy Blair, Amanda Guillett); and NYU/Steinhardt School (Marvin Avila). The program was The full program, without the introductions, webcast live. may be viewed here:



The Barbara Cook Webcast Your connection speed must be at least 56K to view this event. To view this webcast you will need RealPlayer 10.

aurdinaire, in conversation with Paul

Leslie BENNETTS & Elissa SCHAPPELL debate "The Feminine

DESTROYING THE John Hope Franklin's upcoming

NYPL Express

Thursday, October 27, 2005 at 7:00 PM Celeste Bartos Forum LIVE TELECAST of the event

South Court Auditorium at 7:00 PM Humanities and Social Sciences 5th Avenue and 42nd Street (directions)

LIVE from the NYPL

About N

Españo

How D

"How-to

Transcript of this Event (PDF)

dmission; \$10 seniors and lentification

sold out.

Ure LIVE tickets

COLOR LINE: John autobiography, Mirror to America, President Bill Clinton twentieth-century fight for civil rights. recounts not only the story of his life In 1997 he was appointed by President Clinton to chair the President's Initiative on Race. On October 27, 2005, they will discuss race in America and how to "destroy the color line that continues to divide

John Hope Franklin lived through America's defining twentieth-century transformation - the dismantling of legally protected racial segregation. A renowned scholar, he has explored that transformation in its myriad aspects, most notably in his book, From Slavery to Freedom. He experienced segregation firsthand. Born in 1915, he was evicted from whites-only train cars, confined to segregated schools, threatened—once with lynching—and consistently faced racism's denigration of his humanity. He earned a Ph.D. from Harvard; became the first black historian to assume a full professorship at a white institution; reshaped the way African American history is understood and taught; and personally challenged the racism he chronicled. From his effort in 1934 to force President Franklin Roosevelt to respond to



John Hope Franklin



A Tribute to PRIMO LEVI





## LOS ANGELES PUBLIC LIBRARY

EARCH FOR:

Welcome to the

Library Catalog

+

**EVENTS & EXHIBITS** 

Treasures

of Los Angeles

The Annenberg Gallery

Advanced Search

#### Library Resources

Catalog

Databases

Photo Collection

e-Media

Ask a Librarian

Your Library Account

Reserve a Computer

About the Library

Locations & Hours

Events & Exhibits

News & Press

Español

Kids Path

Teen Web

Adult Literacy

Support Your Library



BROWSE THE CATALOG Trying to find subject information or articles? ACCESS THE DATABASES

Searching for a book, audiobook, video, or CD?

Los Angeles Public Library

Looking for historic photographs? BROWSE THE PHOTO COLLECTION

Have a question or comment? ASK A LIBRARIAN!

#### NEWS & PRESS



writers, kids and more. New! Videos added to the e-Media collection! Download Audiobooks, Music and Videos

to your PC or portable device.

Free public wireless Internet "Hot Spots," available at many branches as well as at Central Library.

Family DiverseCity Programs Schedule of Events by Library

Student Smart Study Programs Schedule of Programs by Region

More News & Press

C Los Angeles Public Library

Contact Us

Site Map



LIBRARY			tsl at books on your Available any time.
Home Contact Us			Help Site Map
Find Books & Materials Library Catalogue			BRANCH
Check Your Account & Renew Items			
Search Magazines, Newspapers & more	Your Community	Collections and Services	Your Library
	Programs and Events	Ask a Librarian	About the Library
	Multicultural Connections	Recommended Reading	Hours and Locations
Reserve a Computer	Ressources en français	Book Clubs	News and Publications
	KiDsSPace	Unique Collections	Support Your Library
Virtual Reference Library	for teens	Special Services	-
virtual Reference Library	Features		
Digital Collections Library Portals	BOOK LOVER'S	Itching to help? VOLUNTEER at the library	A Case of Considerable Interest Oct. 18, 2006 - Jan. 7, 2007

 Submissions to the Library's Writer-in-Residence program are now closed. Thank you for your interest. The next Writer-in-Residence program begins in spring 2007

#### TORONTO PUBLIC LIBRARY

Home Contact Us Catalogue Your Account Magazines & Newspapers Ask a Librarian Help Sit

About the Library

TPL Home > About the Library

How to Use the Library	
History of TPL	
TPL Board	
Employment Opportunitie	es
Collection Development	
Fees & Charges	
Policies	
Purchasing	



# Related Links ➡ Hours and Locations ➡ Ask a Librarian ➡ City of Toronto ➡ Toronto Public Library Annual Report 2005

#### About the Library

Welcome to Toronto Public Library, the largest public library system in Canada, with <u>99 branches</u> and <u>11 million items</u> to borrow or use in the library.

Getting a Library C	ard		Details 🔝		
	pieces of off your name a	To get a library card, you need 2 pieces of official identification with your name and address. Find out more from this short video.			
Windows Media Player 10 QuickTim	<ul> <li>Arabic</li> <li>French</li> </ul>	English Punjabi	<u>Tagalog</u> Russian		
	Chinese	Spanish	Urdu		

- Urban Stories: The Next Chapter. Toronto Public Library's Strategic Plan 2004-2007
- Toronto Public Library Annual Report 2005
- City Budget 2005: city and library budget info
- Rapport sommaire sur le plan relatif aux services et aux collections en français
- French Language Services and Collections Plan Summary Report
- Our Vision, Mission and Values

## Conclusion

IP? W

- L'offre de services des bibliothèques publiques se prolonge par voie électronique
- La «virtualisation» touche de plus en plus de services
- Les services traditionnels sont maintenus



# Implications

- Implications pour la formation
  - Initiale
  - Continue
- Implications pour le management
  - Gestion du changement
- Implications budgétaires
  - Plus d'argent
  - Plus de ressources humaines



# Questions

- Une tension ne risque-t-elle pas de se produire entre les deux aspects de cette bibliothèque hybride ?
- Si on va trop loin avec la bibliothèque virtuelle, ne risque-t-on pas de perdre de vue un certain nombre de nos valeurs professionnelles ?
  - Liberté intellectuelle
  - Équité d'accès à la lecture et à l'information
  - Esprit de coopérative, etc.
- Cette «virtualisation» de la bibliothèque ne risque-t-elle pas de créer une nouvelle fracture numérique, cette fois entre les bibliothèques qui ont les moyens d'y accéder, et les autres ?
- Peut-on refuser cette «virtualisation» de la bibliothèque et quels en sont les risques ?



## • À vous la parole...

• Et merci de votre attention !



DW